Client Service Agreement

This is a service agreement between ADogsJoy and the named client for the services specified below. Services begin on_____.

By signing below, I_____understand that:
(PRINT CLIENT'S NAME)

a) ADogsJoy will provide training services for me (Client) and my dog(s)_____;
(PRINT DOG'S NAME)

b) A skilled and reputable Professional Dog Trainer and member of the Association of Pet Dog Trainers, will train my dog(s);

c) I will be charged $100 for our initial consultation; Payment for training service is due at the first session; after that,

I will be charged $75 per hour; Payment for training service is due at each session;

d) Payment can be made via cash, check, or Paypal (checks can be made payable to ADogsJoy);

e) Upon request, I will provide proof that my dog(s) is/are current with all legally required vaccinations (for those dogs over 30 weeks old);; moreover, I will allow ADogsJoy to keep a <u>copy</u> of these records on file if requested;

f) I will ensure my dog(s) wear current registration tags, identification tags and standard collar;

g) I will provide ADogsJoy with a 4 to 6 ft long, nylon or leather leash for training purposes;

h) I understand that ADogsJoy does not <u>guarantee</u> improvement in my dog's behavior and manner; I understand I will <u>not</u> be refunded if unsatisfied with services. _____ (initial)

<u>LIMITED LIABILITY CLAUSE</u>

ADogsJoy shall assume no liability for any illness or injury caused to your pet or to other persons, pets or property by your pet. The client is responsible for all medical expenses and damages resulting from any injury to any other person by the client's dog. The client agrees to indemnify and hold harmless ADogsJoy and any other employee or person affiliated with ADogsJoy in the event of a claim by any person, pet, and/or property injured or damaged by the client's dog. The client agrees to waive any claims against ADogsJoy and its employees or assignees. _____ (initial)

<u>CANCELLATION POLICY</u>

Although it is sometimes unavoidable, canceling training sessions should not be taken lightly, due to the negative effect on the dog's learning process. It is for this reason that I have structured my cancellation policy to discourage cancellations. Training sessions are a cumulative process, with each successive session building upon the skills discussed in the previous session. Missing a session interrupts this cumulative process, although the dog owners can help minimize the effect of this interruption by continuing to work with the dog consistently until the next session. However, if a conflict arises, before canceling you may wish to consider rescheduling for a different time or day. Canceling a session should be viewed as a last resort, when circumstances make rescheduling impossible.

- If you need to cancel a training session, please do so as soon as you are aware of your conflict, but no later than 24 hours before your session is scheduled to take place. No-shows and insufficient cancellation notice will still require payment of <u>100%</u> of the session fee. _____ (initial)
- <u>Please call me to cancel</u>. Emergencies are the only exception to this cancellation policy. Emergencies will be reviewed and decided upon case by case.

If you are running late or canceling a training session at the last minute, I would appreciate it if you could make every effort to talk to me directly. Please call or text me on my mobile phone.The sooner I am informed of your situation, the easier it is to make any necessary schedule adjustments.

Occasionally I will cancel sessions myself due to a variety of reasons. These may include illness, holidays, and personal vacations. I will give you as much advance notice as possible if I should need to cancel your training session.

I, the client, have read the terms of this agreement and confirm the accuracy of the information provided. My signature below indicates my agreement.

_____   _____
CLIENT SIGN NAME HERE   DATE

_____   _____
CLIENT PRINT NAME HERE   TRAINER SIGN HERE, ADogsJoy